



Financial Institution Name: BANCO CONTACTAR

Location: SAN JUAN DE PASTO, NARIÑO, COLOMBIA

Anti-Money Laundering Questionnaire If you answer "no" to any question, additional information can be supplied at the end of the questionnaire. General AML Policies, Practices and Procedures: Yes No 1. Is the AML compliance program approved by the FI's board or a YX No senior committee? 2. Does the FI have a legal and regulatory compliance program that ΥX Νo includes a designated officer that is responsible for coordinating and overseeing the AML framework? 3. Has the FI developed written policies documenting the processes Y X Νo that they have in place to prevent, detect and report suspicious transactions? 4. In addition to inspections by the government ΥX Nο supervisors/regulators, does the FI client have an internal audit function or other independent third party that assesses AML policies and practices on a regular basis? 5. Does the FI have a policy prohibiting accounts/relationships with Y X Νo shell banks? (A shell bank is defined as a bank incorporated in a jurisdiction in which it has no physical presence and which is unaffiliated with a regulated financial group.) 6. Does the FI have policies to reasonably ensure that they will not ΥX Nο conduct transactions with or on behalf of shell banks through any of its accounts or products? 7. Does the FI have policies covering relationships with Politically YX Νo Exposed Persons (PEP's), their family and close associates? 8. Does the FI have record retention procedures that comply with YX Νo applicable law? 9. Are the FI's AML policies and practices being applied to all ΥX Nο branches and subsidiaries of the FI both in the home country and in locations outside of that jurisdiction? II. Risk Assessment No Yes 10. Does the FI have a risk-based assessment of its customer base Y X No and their transactions? 11. Does the FI determine the appropriate level of enhanced due ΥX Νo diligence necessary for those categories of customers and transactions that the FI has reason to believe pose a heightened risk of illicit activities at or through the FI? III. Know Your Customer, Due Diligence and Enhanced Yes No Due Diligence 12. Has the FI implemented processes for the identification of those YX Νo customers on whose behalf it maintains or operates accounts or

The Wolfsberg Group consists of the following leading international financial institutions: Banco Santander, Bank of Tokyo-Mitsubishi UFJ, Barclays, Citigroup, Credit Suisse, Deutsche Bank, Goldman Sachs, HSBC, JP Morgan Chase, Société Générale and UBS which aim to develop financial services industry standards, and related products, for Know Your Customer, Anti-Money Laundering and Counter Terrorist Financing policies.

conducts transactions?

the Wolfsberg Group



13. Does the FI have a requirement to collect information regarding its customers' business activities?	YX	No
14. Does the FI assess its FI customers' AML policies or practices?	ΥX	Νο
15. Does the FI have a process to review and, where appropriate, update customer information relating to high risk client	ΥX	No
information? 16. Does the FI have procedures to establish a record for each new customer noting their respective identification documents and 'Know Your Customer' information?	YX	No
17. Does the FI complete a risk-based assessment to understand the normal and expected transactions of its customers?	ΥX	No
IV. Reportable Transactions and Prevention and Detection of Transactions with Illegally Obtained Funds	<u>Yes</u>	<u>No</u>
18. Does the FI have policies or practices for the identification and reporting of transactions that are required to be reported to the authorities?	Y X	N o
19. Where cash transaction reporting is mandatory, does the FI have procedures to identify transactions structured to avoid such obligations?	YX	No
20. Does the FI screen customers and transactions against lists of persons, entities or countries issued by government/competent authorities?	YX	N o
21. Does the FI have policies to reasonably ensure that it only operates with correspondent banks that possess licenses to	YX	No
operate in their countries of origin?		
operate in their countries of origin?	Yes	No
	Yes Y X	No No
operate in their countries of origin? V. Transaction Monitoring 22. Does the FI have a monitoring program for unusual and potentially suspicious activity that covers funds transfers and monetary instruments such as travelers checks, money orders, etc? VI. AML Training	Y X Yes	N o
 operate in their countries of origin? V. Transaction Monitoring 22. Does the FI have a monitoring program for unusual and potentially suspicious activity that covers funds transfers and monetary instruments such as travelers checks, money orders, etc? VI. AML Training 23. Does the FI provide AML training to relevant employees that includes: Identification and reporting of transactions that must be reported to government authorities. Examples of different forms of money laundering involving the FI's products and services. Internal policies to prevent money laundering. 	Y X Yes Y X	No No
 operate in their countries of origin? V. Transaction Monitoring 22. Does the FI have a monitoring program for unusual and potentially suspicious activity that covers funds transfers and monetary instruments such as travelers checks, money orders, etc? VI. AML Training 23. Does the FI provide AML training to relevant employees that includes: Identification and reporting of transactions that must be reported to government authorities. Examples of different forms of money laundering involving the FI's products and services. Internal policies to prevent money laundering. 24. Does the FI retain records of its training sessions including attendance records and relevant training materials used? 	Y X Yes Y X	No No No
 operate in their countries of origin? V. Transaction Monitoring 22. Does the FI have a monitoring program for unusual and potentially suspicious activity that covers funds transfers and monetary instruments such as travelers checks, money orders, etc? VI. AML Training 23. Does the FI provide AML training to relevant employees that includes: Identification and reporting of transactions that must be reported to government authorities. Examples of different forms of money laundering involving the FI's products and services. Internal policies to prevent money laundering. 24. Does the FI retain records of its training sessions including 	Y X Yes Y X	No No
 v. Transaction Monitoring 22. Does the FI have a monitoring program for unusual and potentially suspicious activity that covers funds transfers and monetary instruments such as travelers checks, money orders, etc? vI. AML Training 23. Does the FI provide AML training to relevant employees that includes: Identification and reporting of transactions that must be reported to government authorities. Examples of different forms of money laundering involving the FI's products and services. Internal policies to prevent money laundering. 24. Does the FI retain records of its training sessions including attendance records and relevant training materials used? 25. Does the FI communicate new AML related laws or changes to 	Y X Yes Y X	No No

The Wolfsberg Group consists of the following leading international financial institutions: Banco Santander, Bank of Tokyo-Mitsubishi UFJ, Barclays, Citigroup, Credit Suisse, Deutsche Bank, Goldman Sachs, HSBC, JP Morgan Chase, Société Générale and UBS which aim to develop financial services industry standards, and related products, for Know Your Customer, Anti-Money Laundering and Counter Terrorist Financing policies.





Space for additional information: (Please indicate which question the information is referring to.)
Name: Raul Carrascal Claro
Title: Oficial de Cumplimiento
Title: Oficial de Cumplimiento Signature:
Signature:
Signature: Original firmado por:
Signature: Original firmado por: Raul Carrascal Claro
Signature: Original firmado por: Raul Carrascal Claro
Signature: Original firmado por: Raul Carrascal Claro

The Wolfsberg Group consists of the following leading international financial institutions: Banco Santander, Bank of Tokyo-Mitsubishi UFJ, Barclays, Citigroup, Credit Suisse, Deutsche Bank, Goldman Sachs, HSBC, JP Morgan Chase, Société Générale and UBS which aim to develop financial services industry standards, and related products, for Know Your Customer, Anti-Money Laundering and Counter Terrorist Financing policies.